

Service Exception List

PT : Pre 10 AM : AM PM : PM TI : Timed Sat : Saturday NDC : Next Day Collections Economy Only - No supplements

Postcode	Town	Zone	Parcels	Pallets	ADR Pallets***	ADR Parcels***
AB	AB10-29	5	No AM, TI		3D only / No PT, AM, PM, TI, SAT	3 - 5 days
AB	30+	6	Economy Only	Economy Only	3D only / No PT, AM, PM, TI, SAT	3 - 5 days
BR	Bromley	2*			No PT	
BT	Northern Ireland	5	Economy Only	Economy Only	3-4D only / No PT, AM, PM, TI, SAT	3 - 5 days
CA	Carlisle	3			No SAT	
DA	Dartford	2*			No PT	
DD	Dundee	4b*	No TI, PT	No TI	No PT, AM, PM, TI, SAT	
DG	Dumfries	4*			No NDC, SAT	
EH	Edinburgh	4			No PT, TI	
EIRE	Ireland	6	Economy Only	Economy Only	4-5D only / No PT, AM, PM, TI, SAT	4 - 5 days
EX	EX1-17 & 24	3			No SAT	
EX	EX18-23 & 25+	3			No PT, TI	
GU	Guildford	3			No PT, AM, PM, TI, SAT	
GY	Guernsey	7	Economy Only	Economy Only	5-6D only / No PT, AM, PM, TI, SAT	3 - 5 days
HG	Harrogate	2			No PT	
HP	HP1-10, 14-18, 22, 23	2			No PT, SAT	
HP	HP11-13, 19-21 & 27	1			No PT, SAT	
HR	Hereford	3			No NDC, PT, AM, PM, TI, SAT	
HS	Outer Hebrides	7	Economy Only	Economy Only	3D only / No PT, AM, PM, TI, SAT	Pallet Only
IM	Isle of Man	7	Economy Only	Economy Only	4-6D only / No PT, AM, PM, TI, SAT	4 - 6 days
IV	IV1-18, 30 ,36	5	Economy Only	Economy Only	3D only / No PT, AM, PM, TI, SAT	IV1 - 3 : 3-4 days
IV	IV19-29, 31-35,37-40	6	Economy Only	Economy Only	3D only / No PT, AM, PM, TI, SAT	IV4+ Pallet Only
IV	IV41+	7	Economy Only	Economy Only	3D only / No PT, AM, PM, TI, SAT	IV4+ Pallet Only
JE	Channel Islands	7	Economy Only	Economy Only	5-6D only / No PT, AM, PM, TI, SAT	4 - 6 days
KA	KA1-26 & 29+	4	No PT, AM	No TI		KA19+ Pallet Only
KA	27 & 28	7	Economy Only	Economy Only	3-5D only / No PT, AM, PM, TI, SAT	Pallet Only
KW	KW1-14	6	Economy Only	Economy Only	3D only / No PT, AM, PM, TI, SAT	Pallet Only
KW	KW15-17	7	Economy Only	Economy Only	5-7D only / No PT, AM, PM, TI, SAT	Pallet Only
KY	Kirkcaldy	4b	No PT, AM		No NDC	
LA	LA1, 3, 4	1			No PT, AM, PM, TI	
LA	LA2 & LA5+	3			No PT, TI, SAT	2 - 4 days
LD	Llandrindodd	4			No PT, AM, PM, TI, SAT	
NE	NE1-2,4,6-11,16-17,21,31-40,82-99	2			No SAT	
NE	NE3,5,12-13,15,18-20,22-30,41-71	3			No SAT	
PA	PA1-19	4			No NDC	
PA	PA20+	7	Economy Only	Economy Only	3D only / No PT, AM, PM, TI, SAT	Pallet Only
PH	PH1-7,14	4b*			No NDC	
PH	PH8-13 & 15-30	6*	Economy Only	Economy Only	3D only / No PT, AM, PM, TI, SAT	2 - 5 days
PH	PH31 - 38, 40	6*	Economy Only	Economy Only	3D only / No PT, AM, PM, TI, SAT	Pallet Only
PL	Plymouth	4			No PT, SAT	
PO	30-41 (economy only)	5	Economy Only	Economy Only	3-4D only / No PT, AM, PM, TI, SAT	3 - 5 days
RG	Reading	2			No PT, TI	
SE	SE1	4**			No PT, AM, PM, TI, SAT	
SE	SE2+	3*			No PT, AM, PM, TI, SAT	
SI	Southern Ireland	6	Economy Only	Economy Only	4-5D only / No PT, AM, PM, TI, SAT	4 - 5 days
SL	Slough	2			No PT, SAT	
SO	Southampton	2			No PT	
SP	Salisbury	2*			No PT, AM, PM, TI	
TD	Galashiels	4	No TI		No SAT	
TR	Truro	4			No PT, AM, PM, TI, SAT	
TR	TR21-25	7	Economy Only	Economy Only	No PT, AM, PM, TI, SAT	
TW	Twickenham	2*			No SAT	
UB	Southall	2*			No SAT	
ZE	Shetland	7	Economy Only	Economy Only	3-5D only / No PT, AM, PM, TI, SAT	Pallet Only

Zone 2+ parcels can't exceed 30kg or will incur a palletisation fee, will be charged as a pallet & may be downgraded to economy.

Zone 2+ parcels exceeding 1.2m x 0.5m x 0.5m will be sent as economy only.

Zone 2+ long lengths can't exceed 3 metres. Lengths received over 3 metres for zones 2+ will be charged & then returned at the usual collection rate.

Zone 2+ long lengths between 2 to 3 metres will incur the long length supplement.

Zone 2+ ADR parcels can't exceed 25kg. Items received over 25kg will be downgraded to economy, incur a palletisation fee & will be charged as a pallet.

Zone 2+ ADR parcels total SUM dimensions can't exceed 120cm, although 1 dimension may exceed 40cm. Items over 120cm will incur a pallet & re-wrap charge.

Zone 2+ ADR parcels have no supplements available. AM, PM, TI, Sat etc services must be sent using the pallet service if these supplements are required.

***: All ADR pallets and parcels despatched from Manchester based customers are economy only. Permitted supplements may be applied if required.